

### **Ombudsman**

The City has retained attorney Charles J. Cino to act as an ombudsman for residents affected by the flooding during the week of May 17, 2009. The ombudsman will answer questions from verified Ormond Beach residents who have documented damage to their homes or other property caused by the flood event. The goal is to assist residents with general legal questions related to their storm damage. For example, questions regarding insurance settlements, negotiating two-party claim reimbursement checks, and other related legal issues may be addressed. If necessary, the ombudsman shall provide resource contacts with other governmental agencies or services. The ombudsman shall not represent individual claimants in litigation. Qualified citizens may call Mr. Cino's office at the number provided below to schedule a meeting with him. Meetings with residents will be held at City Hall. The ombudsman shall schedule time during the work day, as well as evening hours, when the availability of the ombudsman and need exists. Appointments will commence the week of June 1. The ombudsman is an independent provider of services, and is not an employee of the City.

Charles J. Cino, Esq.  
(386)673-3420

### **Volunteer lawyers**

The following members of the Volusia County Bar Association have volunteered to provide free consultation to residents who have legal questions concerning their storm damage.

Timothy Daniel  
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The above lawyers are independent provider of professional services, and are not employees of the City.