



**State Emergency
Response Team**



FEMA

DISASTER ASSISTANCE IS AVAILABLE NOW

If you sustained losses or damage in one of the counties declared a federal disaster area, you may be eligible for federal and state disaster aid.

**FOR MORE INFORMATION, TO APPLY BY PHONE OR TO CHECK
ON YOUR CLAIM CALL:**

1-800-621-FEMA (3362)

TTY 1-800-462-7585 (For the speech-or-hearing impaired)

APPLY ON-LINE:

www.disasterassistance.gov

Please have the following information available when you call:

- A phone number in case we need to call you back
- Social Security number
- Current mailing address
- Address of the damaged property
- Brief description of damages
- Insurance information (if you have insurance)

YOU MAY BE ELIGIBLE, BUT YOU MUST APPLY

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered by an insurance policy. Some disaster aid does not have to be paid back, while other forms of help may come in the form of loans.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.



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DISASTER RECOVERY CENTERS

OPEN MAY 28, 7 a.m.-7 p.m., seven days a week until further notice

YOU CAN VISIT EITHER Volusia County DRC

Registration Information: 1-800-621-FEMA (3362) or TTY 1-800-462-7585; Online at www.FEMA.gov

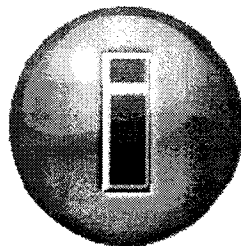
VOLUSIA COUNTY DISASTER RECOVERY CENTERS

Holly Hill Community Recreational Center
1046 Daytona Ave.
Holly Hill, FL 32117

Dickerson Center
308 South Dr. Martin Luther King Blvd.
Daytona Beach, FL 32114



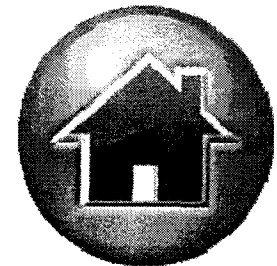
**ANSWERS
TO
DISASTER
QUESTIONS**



**INFORMATION
ABOUT
STATE/FEMA
PROGRAMS**



**HELP WITH
COMPLETING
PAPERWORK**



**REBUILDING
TIPS AND
ADVICE**

*Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, or economic status.
Anyone who believes he or she has been discriminated against should contact the Federal or State Coordinating Officer. 5-30-09*