

Finance Department
22 South Beach Street
Ormond Beach, Florida 32174
www.ormondbeach.org

(386) 676-3209

Fax (386) 676-3374

E-mail customerservice@ormondbeach.org



COPY PHOTO ID HERE

UTILITY CUSTOMER SERVICE APPLICATION

Please remit the following (fax, mail and e-mail information above):

- **Customer Service Application**
- **A copy of a Federal or State Government issued Photo ID**
- **Deposits depending on meter size and services provided (contact us for details)**

Name of account holder: _____

Contact person (If different from account holder): _____

Service Address: _____

Mailing Address (if different than Service Address): _____

Is this a **CONFIDENTIAL ADDRESS** per Florida Statute? _____
(Judge, law enforcement etc)

Social Security number: _____ Telephone number: _____

Customer type (Owner, Renter, Realtor): _____

Date starting service: _____ (\$15.00 fee for same day service)

Stopping service at another location in Ormond Beach? Where and when: _____

Type of bill (electronic, paper or both): _____ E-mail address for electronic bills: _____

Bank Drafting (yes or no): _____ (If yes, please submit our bank drafting form and a voided check)

TERMS AND CONDITIONS

I confirm the customer name, service address and mailing address on this application are correct. The City will not be liable for any damages that may occur due to the connection of service. I understand that I am responsible for payment of the utility services at this location until I notify the City. I also understand that bills for the above utility services are rendered on a monthly basis and that failure to make payment for utility services by the 30th day following the bill date will result in disconnection of services without further notice and will also result in a delinquent service charge. If my services are delinquent, the entire outstanding amount on my account, including service charges, must be paid in full in order to reinstate my utility service. Tampering with the meter will result in penalties determined by general law. **There is a \$15.00 initial read charge per meter that will be billed to your account. There is a \$15.00 fee for same day service and a \$50.00 fee for any service after 4:30 pm.** I agree to abide by City ordinances with respect to utility services.

Signature of account holder _____ Date _____