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City of Ormond Beach

OCTOBER 21, 2016

FEMA Approved Individual Assistance for Volusia County

Volusia County residents whose primary residence sustained damages from Hurricane Matthew, who are not covered by insurance or who are underinsured, are now eligible to register/apply for Individual Assistance from FEMA.

If your primary residence was damaged and you have insurance, call your insurance company to file an insurance claim as FEMA will not duplicate assistance for losses covered by insurance. You may still be eligible for assistance from FEMA for damages not covered by your insurance.

Registering/applying is your first step in getting disaster assistance. If eligible, disaster assistance can pay for uninsured or underinsured home repairs, temporary housing, personal property and other needs through its programs.

You can register/apply online at www.DisasterAssistance.gov, or by calling FEMA at 800-621-FEMA (3362). Applicants using 711 or Video Relay Service may also call 800-621-3362. Applicants who are deaf, hard of hearing or have a speech disability and a TTY, please call 800-462-7585.

FEMA representatives are available 7 AM - 10 PM, seven days a week. The registration/application process takes approximately 15-20 minutes. Before calling or going online to register/apply, having the information below will help to speed up the process:

- Social Security number
- Telephone number where he/ she can be reached
- Address of the damaged property
- Current mailing address
- Brief description of disaster-related damages and losses
- Insurance information
- Bank account address and information

Residents with damages are encouraged to register/apply as soon as possible. A "Fact Sheet" providing additional information regarding individual assistance is on pages 2-4.



FEMA

Fact Sheet

Disaster Assistance

The Federal Emergency Management Agency's (FEMA's) Individuals and Households Program (IHP) provides financial and/or direct assistance to eligible applicants who, as a result of a major disaster or emergency, have necessary expenses and serious needs that are unmet through insurance or other means.

The IHP consists of two provisions: Housing Assistance and Other Needs Assistance.

Housing Assistance

Temporary Housing:

- *Financial Temporary Housing Assistance* is provided to homeowners and renters to secure temporary housing while repairs are being made to their pre-disaster primary residence or while they transition to permanent housing. The assistance may be used to rent a house, apartment, manufactured home, recreational vehicle, or other readily-fabricated dwelling.
- *Direct Temporary Housing Assistance* may only be implemented when eligible applicants cannot make use of financial temporary housing assistance due to a lack of adequate alternate housing. Direct temporary housing assistance must be requested by the impacted State, Tribe, or Territory and approved by FEMA. Once approved, FEMA may provide rental units or manufactured housing units directly to homeowners and renters for temporary use.

Repair: Financial assistance is provided to homeowners' primary residence to repair disaster-related damage not covered by insurance. The assistance is intended to repair the home to a safe and sanitary living or functioning condition. As a condition of accepting disaster assistance, flood insurance may be required if the home is located in a Special Flood Hazard Area (SFHA) and was damaged by a flood.

Items covered for repair include, but are not limited to, the following:

- Foundation and roof
- Windows and doors
- Floors, walls, and ceilings
- Septic or sewage system
- Well or other water system
- Heating, ventilating, and air conditioning system
- Electrical, plumbing, and gas systems
- Entrance and exit ways from the home, including privately owned access roads

Replacement: Financial assistance is provided to homeowners to replace a disaster-damaged home. If the home is located in a SFHA and was damaged by a flood, the homeowner must comply with flood insurance purchase requirements as a condition of receiving disaster assistance.

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Permanent or Semi-Permanent Housing Construction: Financial or direct assistance may be provided for the construction of a home in insular areas outside the continental United States and other locations in which no alternative housing resources are available, and all other forms of temporary housing assistance are unavailable, infeasible, or not cost-effective. This type of assistance must be requested by the state, tribe, or territory and approved by FEMA. If the home is located in a SFHA and was damaged by a flood, the homeowner must comply with flood insurance purchase requirements and local floodplain management ordinances as a condition of receiving disaster assistance.

Other Needs Assistance (ONA)

Medical/Dental: Financial assistance to pay for disaster-related expenses including, but not limited to, hospital and ambulance services and the replacement or purchase of medication.

Funeral: Financial assistance to pay for expenses incurred for a disaster-related death. Expenses include, but are not limited to, the cost of a casket or urn and funeral services.

Child care: Financial assistance to pay for expenses incurred for disaster-related child care. Expenses include, but are not limited to, child care costs for children ages 13 and under or children ages 14 to 18 with a disability.

Other miscellaneous expenses: Financial assistance to purchase disaster specific items, which may include clean-up items such as a wet/dry vacuum, air purifier, or dehumidifier.

Personal property: Financial assistance to repair or replace common household items including, but not limited to, furnishings and appliances, accessibility items defined within the Americans with Disabilities Act, and specialized tools and protective clothing required by an employer.

Transportation: Financial assistance to repair or replace a vehicle damaged by the disaster and other transportation-related costs.

Moving and storage expenses: Financial assistance to relocate and store personal property from the damaged primary residence while repairs are being made to return the property back to the pre-disaster residence.

In some instances, an applicant may be required to apply for a low interest disaster loan from the Small Business Administration (SBA) prior to being considered for certain types of ONA. This applies to personal property assistance, transportation assistance, and moving and storage expenses.

IHP Eligibility

Disaster survivors must meet the following criteria to be considered eligible for IHP:

- Disaster losses are in a presidentially declared disaster area;
- A member of the household must be a United States citizen, a non-citizen national, or a qualified alien;
- The damaged home is where the applicant lives the majority of the year;
- The damaged home is inaccessible or not livable due to the disaster; and

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- The disaster survivor has necessary expenses or serious needs as a result of the disaster that are not covered by insurance or any other source.

Assistance Limit: Financial assistance is limited to an annually adjusted amount based on the Consumer Price Index. Direct assistance is not subject to the assistance limit.

Payment of Assistance: Financial assistance is provided to disaster survivors by a U.S. Treasury check or through an electronic funds transfer into the recipient's bank account.

Supplemental Assistance: IHP is not intended to substitute private recovery efforts but to complement those efforts when needed. FEMA's assistance is limited and is not intended to return a home to its pre-disaster condition. If a homeowner wishes to return their home to its pre-disaster condition, they may apply for a home disaster loan with the SBA.

Proper Use of Assistance: Failure to use assistance appropriately may result in ineligibility for additional assistance, and the applicant may be required to return the misused funds.

Taxation of Assistance: FEMA's assistance is not taxable and is not counted as income or a resource when determining eligibility income assistance or income-tested benefit programs such as Social Security benefits or disability income.

Documentation: Disaster survivors may need to provide documentation to FEMA that is necessary to evaluate their eligibility. Documents pertaining to proof of occupancy, ownership, income loss, and/or information concerning an applicant's housing situation prior to the disaster may be required. Applicants should keep all receipts and records for any housing expenses incurred as a result of the disaster for at least three years. Examples include receipts for repair supplies, labor, and rent payments.

Duration of Assistance: Assistance is limited to 18 months following the disaster declaration and may be extended if needed.

Appeal Rights: Applicants, who disagree with FEMA's determination of eligibility or the form of assistance provided, have the right to appeal within 60 days of the date of the notification letter. For more information on appealing, contact the FEMA Disaster Helpline at 1-800-621-3362. Disaster assistance applicants who have a speech disability or hearing loss and use a TTY can call 1-800-462-7585 directly. Those using 711 or Video Relay Services (VRS) can call 1-800-621-3362.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

March 2015

STORM DEBRIS

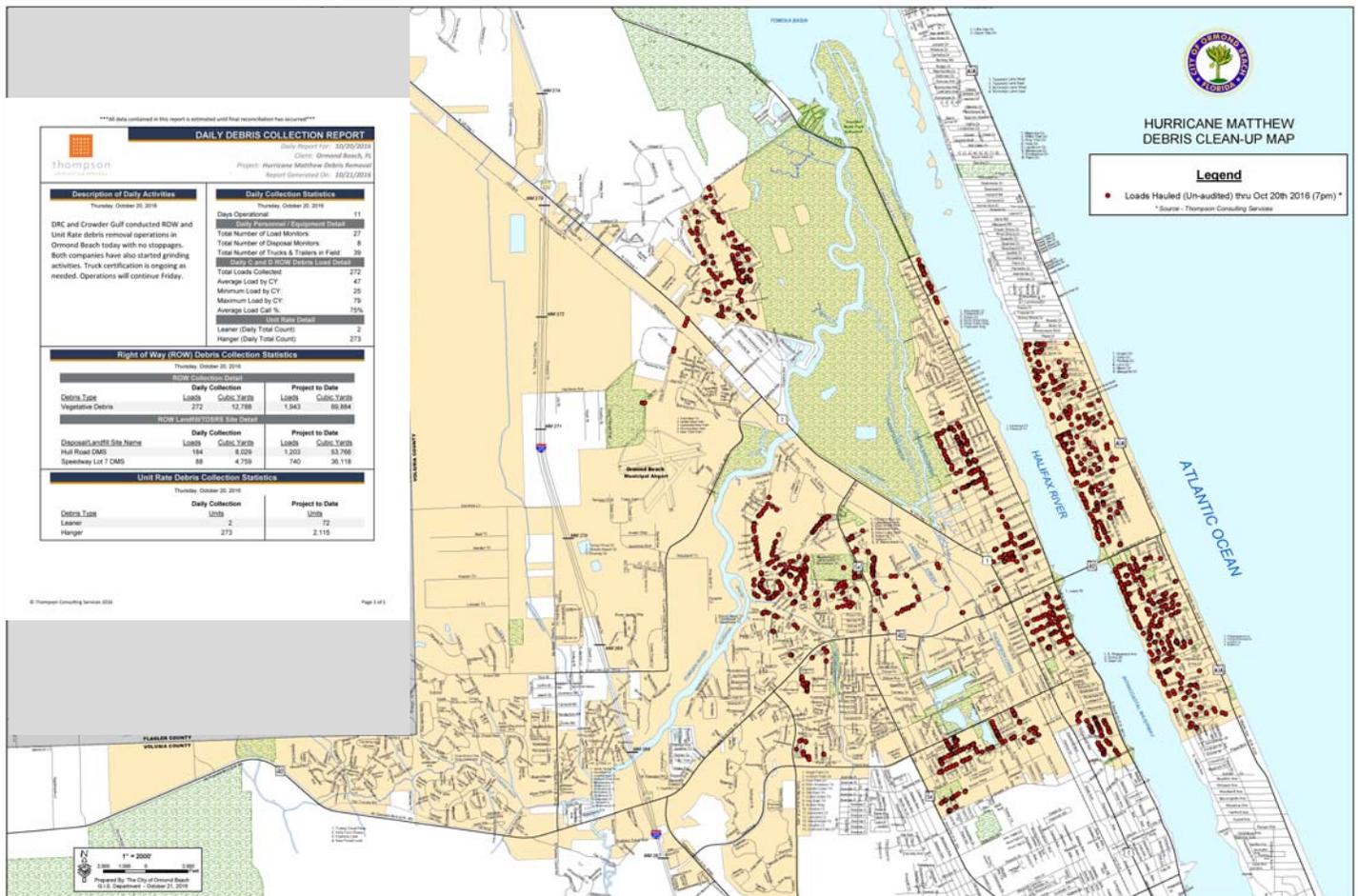
Debris removers continue working on a grid system throughout the City. They began on the beachside working east-west first, then north-south on intersecting streets. We estimate it will take up to 20 days to complete the first pass and perhaps longer in the hardest hit areas of the City.

The City's contractors DRC and Crowder Gulf, with a total of 21 trucks, continue debris collection from the City's rights-of-way. As of the close of business on Thursday, October 20th, 1,943 loads of debris had been collected (89,884 cubic yards) in eleven days. They have also removed 72 leaning trees and 2,115 hanging limbs. Our Public Works Department continues clearing debris from roadways to ensure safe passage for both emergency and passenger vehicles.

The debris removal crews are currently in neighborhoods between Beach Street and US1. (Note: Beach Street is a county roadway and US1 is a state road, so debris will be picked up by those jurisdictions.) Attached is an updated map of areas where a first pass has occurred as indicated by red dots. Each dot does not represent a household, but rather an area where debris has been pushed into a pile and picked up. Root balls and large stumps will be removed after all other storm debris has been removed. If you hire a contractor for tree removal services, they are required to remove the debris from your property and properly dispose of it. We already know that in areas that have been completed, there is additional debris that has been placed to the curb once homeowners have completed their debris pickup.

Also, please be advised that open burning of commercial waste, residential trash, garbage, lawn debris, clippings, trees or other debris on residential, commercial or industrial property is prohibited within the City. (City of Ormond Beach Code of Ordinances Section 9.2)

If you have any questions, please contact the City's Public Works Department at 386-676-3220. Please check the City's website (www.ormondbeach.org) for daily updates regarding storm debris information.





Yard Waste Pickup

The City of Ormond Beach would like to remind residents that bagged yard waste (grass clippings and leaves) continues to be picked up by Waste Pro on Wednesdays throughout the City. Each bag or can cannot exceed sixty (60) pounds. If you have any questions, please contact Waste Pro at 386-788-8890, or the City's Public Works Department at 386-676-3220.

Update on Leisure Facilities and Parks Open to the Public

Andy Romano Beachfront Park
 Birthplace of Speed Park
 Cassen Park
 Environmental Discovery Center
 Central Park 1 and 2 (trails are closed) parks and playgrounds are open
 Gymnastics Center
 Memorial Art Museum (not the Gardens)
 Nova Community Center (open 10/21 for evening community activities)
 Performing Arts Center
 Riviera Park
 Sanchez Park
 Senior Center
 South Ormond Neighborhood Center (open 10/21 for evening community activities)
 The Casements/Rockefeller Gardens

National Prescription Drug Take Back Day



On Saturday, October 22, 2016, from 10:00 a.m. – 2:00 p.m., the Ormond Beach Police Department will be participating in the 2016 National Prescription Drug Take Back Initiative sponsored by the Drug Enforcement Administration.

The National Prescription Drug Take Back addresses a vital public safety and public health issue. Many Americans are not aware that medicines that languish in home cabinets are highly susceptible to diversion, misuse, and abuse. Rates of prescription drug abuse in the U.S. are at alarming rates, as are the number of accidental poisonings and overdoses due to these drugs. Studies show that many abused prescription drugs are obtained from family and friends, including from the home medicine cabinet. In addition, many Americans do not know how to properly dispose of their unused medicine, often flushing them down the toilet or throwing them away – both potential safety and health hazards.

This initiative will provide an opportunity for the public to voluntarily surrender expired, unwanted, or unused pharmaceutically controlled substances and other medications to law enforcement officers for proper destruction.

National League of Cities Prescription Discount Program



The National League of Cities (NLC) Prescription Discount Card is a FREE program offered to citizens to help them save money on the high cost of prescription medications. Residents who are without health insurance, a traditional pharmacy benefit plan, or have prescriptions not covered by insurance can receive savings on their prescriptions.

The NLC Prescription Discount program, administered by CVS Caremark, can save an average of 24% off the full retail cost of prescription medication. There is no enrollment form, no membership fee and no restrictions or limits on the frequency of use. The discount card is accepted at more than 68,000 pharmacies nationwide, including all major pharmacy chains and most local independent pharmacies.

The City of Ormond Beach launched this program in June of 2010. From June 2010 through December 2012 Ormond Beach residents experienced an average price savings of \$19.07 (25.2%) on prescription medications, with a total price savings of \$83,624.74. From January 2013 through September 2016, the average price savings was \$10.88 (26.1%) on prescription medications, for a total price savings of \$17,895.18. The total price savings from 2010 to September 2016 is \$101,519.92.

For more information on this program, or to print out a prescription discount card, please visit the NLC website <http://www2.caremark.com/nlc/> (click on the "Print a Card Now!" link). Discount cards can also be obtained in the City of Ormond Beach Human Resources Department, 22 South Beach Street, Monday through Friday, 8:00 a.m. to 5:00 p.m.

About The National League of Cities

The National League of Cities (NLC) is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. NLC is a resource and advocate for cities, towns and villages nationwide. To learn more about NLC, go to www.nlc.org.

Weekly Police Stats

Calls for Service - 1,606 Arrests – 23
 Citations Issued - 156
 Reports Written - 138 Traffic Stops - 343



Weekly Fire Operations Stats

205 INCIDENTS

94 - EMS 11 - Motor Vehicle Accidents
 5 - Fires 13 - Fire Alarms
 65 - Public Assists 17 - Hazardous

“Coffee with a Cop”

On Thursday October 13, 2016, from 4:00 p.m. to 6:00 p.m., several members of the Police Department hosted “Coffee with a Cop” at 325 South Yonge Street. This was the first time the event was held at this time so citizens could come out after work to attend the event with their children.

Coffee with a Cop brings the Police Department and citizens together for an afternoon of informal conversations. The event was sponsored by State Farm/Alison Boscovich and Service Master.

Donuts and Starbucks coffee were donated for the event and enjoyed by all. Officers were able to interact with the youths and a donated bicycle was raffled off to one lucky winner.

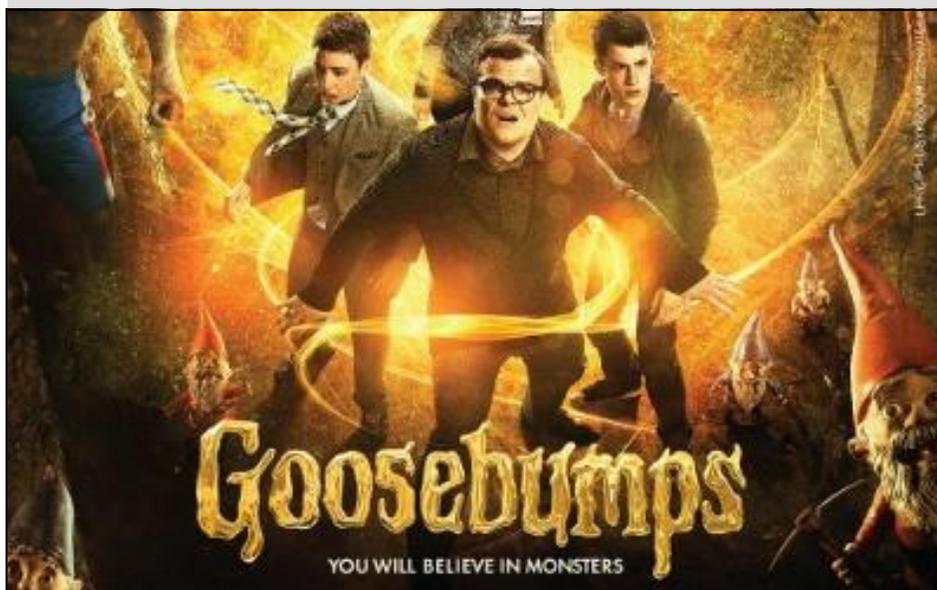


Movies on the Halifax

Are you ready to do the Monster Mash? Tonight, watch monsters come to life on the big screen during Movies on the Halifax. While Hurricane Matthew canceled the film’s original premiere date, The Casements is presenting a special Halloween-themed movie night this evening.

Based on the popular children’s book series by R.L. Stine, the movie will take you on a spooktacular adventure! starring the hilarious Jack Black and young starlets Dylan Minnette and Odeya Rush. Watch what happens when Goosebumps’ creatures are released into the real world!

Realty Pros Assured will sponsor the evening’s event. Snack on free popcorn, refreshments, and Halloween goodies as you watch the not-so-frightening flick. Join us in Rockefeller Gardens Friday night at 7:00 p.m. with your lawn chair or blanket to enjoy the film with your friends and family!



Movies on the Halifax are free events open to the general public. On Friday, November 4th, The Casements will show Max at 6:30 p.m. The film focuses on a U.S. Marine’s service dog and the family’s struggle to adopt the dog after tragedy strikes. Max is rated PG; parental guidance is suggested as some material may not be suitable for children.

Employee Appreciation Day

The Florida League of Cities designated the week of October 17-21, 2016, as *Florida City Government Week* which is part of the Florida League of Cities' ongoing effort to raise public awareness about the services that cities perform and to educate the public on how city government works.



In conjunction with *Florida City Government Week*, and in the spirit of recognizing City employees for all their

hard work and dedication, the City Commission proclaimed Wednesday, October 19, as City of Ormond Beach Employee Appreciation Day. On that day, Daytona Pig Stand (located in Ormond Beach) provided a delicious barbecue lunch at the Greg Smith Field House at the City's Sports Complex. Boxed lunches were brought to employees who weren't able to attend the luncheon as they were hard at work keeping the City running. Employees who were celebrating 5, 10, 15, 20, 25,

30 and 40 years were recognized.



This recognition could not

have come at a more appropriate time as the City weathered the effects of Hurricane Matthew, a category three hurricane on Friday, October 7. Emergency Responders, Law Enforcement personnel, Public Works crews, Leisure Services staff, and support personnel from every department contributed by preparing the City for the storm, working during the hurricane or on that Friday afternoon



while winds were still blowing, started on recovery efforts, and some employees doing so despite damage to their own homes.

Normally, "Above and Beyond" awards are presented by City Manager Joyce Shanahan to employees who have been identified as going above and beyond their normal work assignments. This year, all employees were recognized, as they all had gone above and beyond.



See pages 10-12 for photos



25 Years of Service



20 Years of Service



15 Years of Service



10 Years of Service



5 Years of Service





Public Works in ACTION



Hurricane Matthew Clean Up Continues



Public Works in ACTION



Hurricane Matthew Clean Up Continues



Public Works in ACTION



Hurricane Matthew Clean Up Continues



*You are cordially invited to The Casements
for a historical reunion*

Rockefeller Revisited



October 29th from 6 to 9 pm

*After dark, venture on candlelit tours hosted by
characters from the past.*

Adults \$5.00—Children Under 12 free

25 Riverside Drive., Ormond Beach Phone 386.676.3216

We recommend purchasing tickets early, as they sell quickly!





VETERANS DAY CELEBRATION

Thursday, November 10, 2016

*Ormond Beach
Senior Center
351 Andrews Street*

12:00PM-2:00PM

**Lunch & Entertainment \$7.00
Veterans FREE!**

TICKET & RESERVATION REQUIRED, LIMITED SEATING

Ticket Reservations:

Monday through Friday, 8:00am - 3:00pm

October 24th ~ October 31st

or until the event is sold out, 1st Come, 1st Served

**Ticket Must Be Purchased & Picked Up In Person
in the**



**Leisure Services Office
399 North US Highway 1
(386) 676-3250**

Brought to you with honor from the Leisure Services Department